WORKBOOK

THE PERFECT SALES SCRIPT 2.0TM

Rapport - Ask location, situation (personal or business) and thank prospect for taking the time and showing up	Product Roadmap Audit - How much did you make in your business last month (primary currency)?	Struggles: What actions have you taken this far to solve this in the past (Courses, Coaching DFY, DIY)?
Control - "This call will last <u>exactly XX minutes</u> . To ensure we	Whats your goal in 90 days?	How much time and money have you spend trying to solve
ave this call with 100% clarity, we'll be moving quickly - I have a	PRODUCT ROADMAP AUDIT	this?
ery specific set of questions to ask to ensure we achieve our oal for the call	[Note: Audit PROBLEMS against each step of your Product Roadmap - where they are now and where they want to be]	What's missing - why do you thing you're still stuck at [Current State]?
Coals - There are 2 goals of this session 1) to identify the <u>exact</u> teps you should be taking to achieve [Exact Results] and 2) lecide if we can help you get there faster: Do you agree (Y / N)	7 8 9 6 5 4	Challenge - How much longer are you willing to deal with this? If we weren't on this call, how long would it take?
lotivation - First off, tell me why you booked this call today? /hy us - why did you book this call <u>with us specifically</u> ?	1 2 3	Costs - Why is in important to not stay where you are? What is the cost of <u>not solving this problem?</u> (How is this effecting <u>their</u> time, business, health, family?)
Intent: Are you currently looking for support with reaching your sales and marketing? (Y / N)	Urgency: On a scale of 1-5, How committed to solving this right now?	Value: If you were 100% confident you had the right plan and support to reach { goal } in 90 days, how much would you invest to solve this
	APPLICATION	
Permission - I hear the same struggles and goals from [Avatar] rery often - and it sounds like you're very serious about solving his now so you can [main goals and motivation]Can I make a	How it works - We have a unique program designed to help a specific [Avatar] achieve a very specific result in X time.	SMDQ: If we can agree on logistics, are you ready to get started ?
ew recommendations as to the steps you should me taking to reach your goals?"	[Note: It's critical to focus on <u>why our program is different</u> against what they've tried and failed at! - DO NOT LIST deliverables.	Reservations - What obstacles do you think you'd face working through this program? How would you address
Prescription - To achieve your goal of [90 days] There are <u>three</u> core things you need to do to: (Your Signature Solution Steps in MDM format!)"	Qualifications - For most folks we talk to this is not a fit - we know exactly who we can help get consistent results	them?
	Accept Reject	OBJECTIONS
		What does the prospect need to know and feel about you, the program and themselves to make an informed decision?
Confidence: What's your confidence level that if you did	•	What are their alternatives (inaction, competitors, alternative pathways)? Where will they be in 90 days or one year if they don't sign up?
these 3 things in 90 days you would reach?	Desire: Why do think working with us would produce better results {Main Goal} than other things you're tried?	
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LAUNCH MAPS



Ninja Recon > Mindset > Core Message

BEFORE THE CALL RECON



■ PERFECT OFFER MAP

Learn how you can partner directly with us to build and launch an awesomely effective automated client acquisition system that's ustom-tailored to your exact business ...

Apply To Work With Us

LAUNCH MAPS

CURRENCY CALCULATOR® Get clear on the one problem your product solves	MILLION	I DOLLAR MESSAGE®	SA * (C+M+	-T)	PERFECT	DFFER®	Choose the model and p	ideal business pricing
MY PRODUCT CAN INCREASE	who are	ork with motivated to get to xt	days"		Cours Coach Coach Consu Consu Other_	ing Iting	PRICING \$\$	(Current) (Target) (2X)
	PRODU	CT ROADMAP® Brains	storm the steps your clie	ents have to acc	omplish to achieve	e their goal	COURSE / COAC	CHING PROGRAM
MY PRODUCT CAN DECREASE	1	2 3	4	5	6	7	8	9
MY CORE CURRENCY IS		•• Is: ts x 20)	engineer the exact form Prospects: (clients x 5)		c Clients: (revenue/prid	See	ی= (۲) (۲) (۲) (۲) (۲) (۲) (۲) (۲) (۲) (۲)	ales goal:

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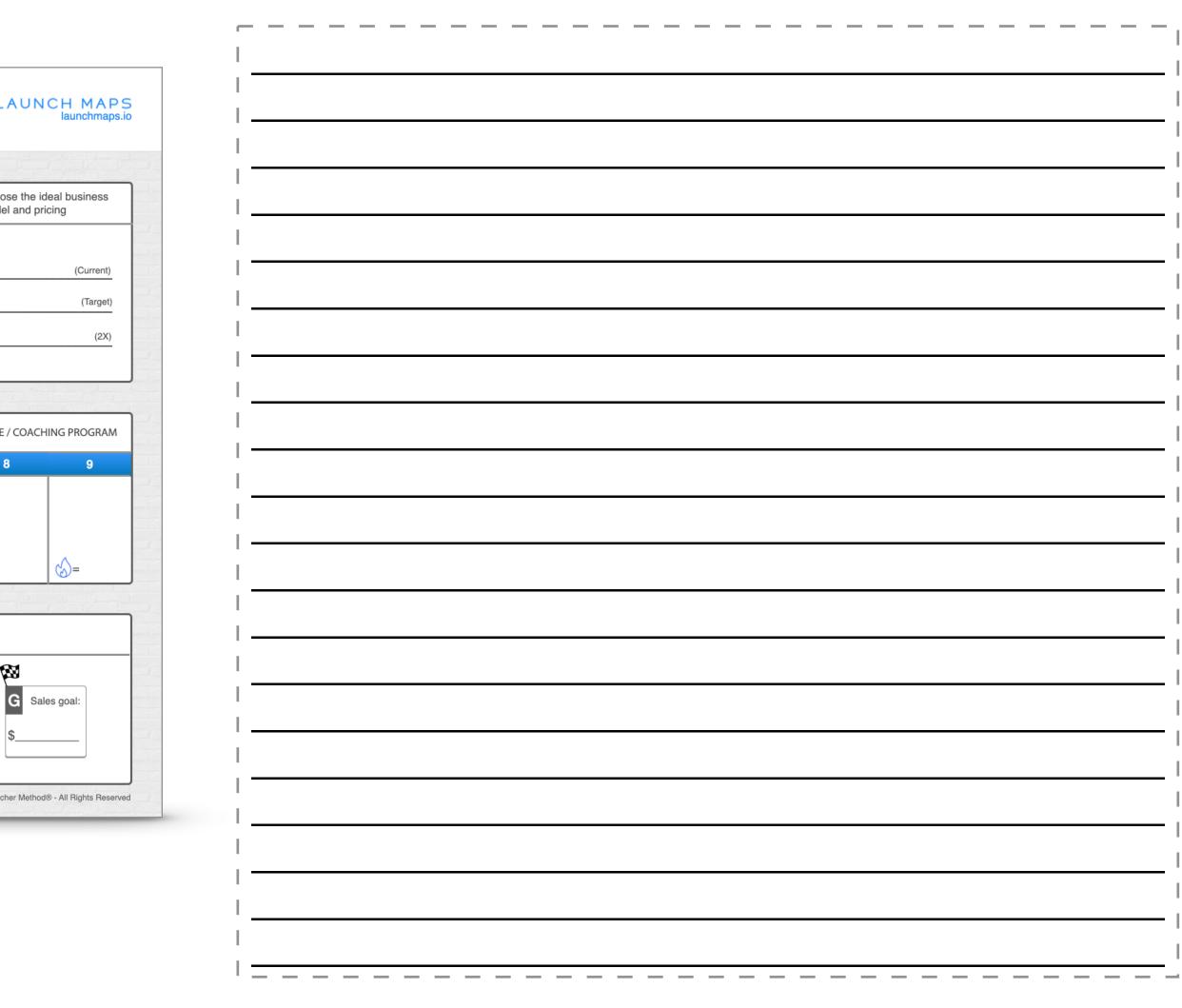


CURRENCY CALCULATOR® Get clear on the one problem your product solves	MILL	ION DOLLAR MESS/	∖GE®	SA * (C+M+T		PERFECT	OFFER®	Choose the model and	ideal busines pricing
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MY PRODUCT CAN DECREASE	PRO 1	DUCT ROADMAP® 2	Brainstorm th	e steps your clien 4	nts have to acco	omplish to achieve	e their goal 7	COURSE / COA	CHING PROGRA 9
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	MET	RICS MATRIX® F	Reverse-enginee	r the exact formu	Ila for exceedin	g your sales goal			
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THE PERFECT OFFER MAP ™ The ultimate one page plan for selling more courses, coaching and consultin	Apply To Work With Us automated client acquisition system that's custom-tailored to your exact business	嚴 上
CURRENCY CALCULATOR® Get clear on the one problem your	MILLION DOLLAR MESSAGE® SA * (C+M+T)	Choo mode
MY PRODUCT CAN INCREASE	<pre> ************************************</pre>	-\$ \$ \$
MY PRODUCT CAN DECREASE	PRODUCT ROADMAP® Brainstorm the steps your clients have to accomplish to achieve their goal 1 2 3 4 5 6 7	COURSE
		<u>(ح)</u> =
	METRICS MATRIX® Reverse-engineer the exact formula for exceeding your sales goal	1 the sector
MY CORE CURRENCY IS	Leads: (prospects x 20)	
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Ninja Recon > Mindset > Core Message

PERFECT MINDSET ELEMENTS







CORE MINDSET ELEMENTS

Apex Authority

Ownership/ Confidence/ Commitment

Precision

Pre-flight checklist / Surgeon / Bomb Squad

"Shortest Call Wins"

Time = The Ultimate Currency

Zero Solving Equation

False Confidence / Scratch the Itch

The Expense Exercise / Cost of Inaction





Value-Based Pricing and True Costs

FRAME FRAME	DISCOVER	BE PROBLEMS
Rapport - Ask location, situation (personal or business) and thank prospect for taking the time and showing up	Product Roadmap Audit - How much did you make in your business last month (primary currency)?	Struggles: What actions have you taken this far to solve this in the past (Courses, Coaching DFY, DIY)?
Control - "This call will last <u>exactly XX minutes</u> . To ensure we eave this call with 100% clarity, we'll be moving guickly - I have a	Whats your goal in 90 days? PRODUCT ROADMAP AUDIT	How much time and money have you spend trying to solve this?
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	APPLICATION	
PRESCRIPTION	APPLICATION	
mission - I hear the same structules and onals from [Avatar]	How it works - We have a unique program designed to help a specific	
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Permission - I hear the same struggles and goals from [Avatar] rery often - and it sounds like you're very serious about solving his now so you can [main goals and molivation]. Can I make a each your goals to the steps you should me taking to each your goals? Prescription - To achieve your goal of [90 days] There are <u>three</u> ore things you need to do to: (Your Signature Solution Steps in BDM formati) Confidence What's your confidence level that If you did	[Avatar] achieve a very specific result in X time. [Note: It's critical to focus on <u>why our program is different</u> against what they've tried and failed at! - OO NOT LIST deliverables. Qualifications - For most folks we talk to this is not a fit - we know exactly who we can help get consistent results	started ? Reservations - What obstacles do you think you'd face working through this program? How would you address them? OBJECTIONS

Perfect Sales Script 2.0 Introduction

Main Elements

Frame/Discover/Problems/Prescription/Application/Invitation

Checkpoints Intent/Urgency/Value/Confidence/Desire

The "Call Funnel"

80/20 Rule / 100% Conversion Rate

Objection Crusher

3 Core Questions / 95% Ask Rule



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THE PERFECT SALES SCRIPT 2.0®

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Use this proven framework to convert strategy sessions (free and paid), demos and sales calls into high paying clients on one call, without pressure selling or wasting time with tire kickers!

FRAME	DISCOVER
 Rapport - Ask location, situation (personal or business) and thank prospect for taking the time and showing up Control - "This call will last <u>exactly XX minutes</u>. To ensure we leave this call with 100% clarity, we'll be moving quickly - I have a very specific set of questions to ask to ensure we achieve our goal for the call 	Product Roadmap Audit - month (primary currency)? Whats your goal in 90 days PRC [Note: Audit PROBLEMS ag where they are now and wh
Goals - There are 2 goals of this session 1) to identify the <u>exact</u> steps you should be taking to achieve [Exact Results] and 2) decide if we can help you get there faster: Do you agree (Y / N) Motivation - First off, tell me why you booked this call today? Why us - why did you book this call <u>with us specifically</u> ?	7 6 1
Intent: Are you currently looking for support with reaching your sales and marketing? (Y / N) PRESCRIPTION Permission - I hear the same struggles and goals from [Avatar] very often - and it sounds like you're very serious about solving this now so you can [main goals and motivation]. Can I make a	Urgency: On a right now? APPLICATION How it works - We have a [Avatar] achieve a very specified
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STRESS-FREE SELLING®

	STRESS-FREE SELLING®
	PROBLEMS
t - How much did you make in your business last)?	Struggles: What actions have you taken thus far to solve this in the past (Courses, Coaching DFY, DIY)?
ays? RODUCT ROADMAP AUDIT	How much time and money have you spend trying to solve this?
against each step of your Product Roadmap - where they want to be]	What's missing - why do you think you're still stuck at [Current State}?
8 9 5 4	Challenge - How much longer are you willing to deal with this? If we weren't on this call, how long would it take?
2 3	Costs - Why is it important to not stay where you are ? What is the cost of <u>not solving this problem? (How is this</u> effecting their time, business, health, family?)
a scale of 1-5, How committed to solving this	Value: If you were 100% confident you had the right plan and support to reach { goal } in 90 days, how much would you invest to solve this?
	INVITATION
a unique program designed to help a specific pecific result in X time.	Based on everything we've discussed, I'd like to invite you to be our next client.
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st folks we talk to this is not a fit - we know exactly nsistent results	
Reject	OBJECTIONS
•	OBJECTION CRUSHER
•	COMANCO GALCETORS
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FRAME	O DISCOVER	PROBLEMS
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Permission - I hear the same struggles and goals from [Avatar] very often - and it sounds like you're very serious about solving this now so you can [main goals and motivation]Can I make a	How it works - We have a unique program designed to help a specific [Avatar] achieve a very specific result in X time.	Based on everything we've discussed, I'd like to invite you to be our next client.
few recommendations as to the steps you should me taking to reach your goals?"	[Note: It's critical to focus on <u>why our program is different</u> against what they've tried and failed at! - DO NOT LIST deliverables.	(Shhhhhhhh)
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•	Accept Reject	OBJECTIONS
•		OBJECTION CRUSHER
Confidence: What's your confidence level that if you did these 3 things in 90 days you would reach? (100%)	Desire: Why do think working with us would produce better results {Main Goal} than other things you're tried?	unit and the second secon



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Rapport - Ask location, situation (personal or business) and thank prospect for taking the time and showing up...

Control - "This call will last <u>exactly XX minutes</u>. To ensure we leave this call with 100% clarity, we'll be moving quickly - I have a very specific set of questions to ask to ensure we achieve our goal for the call..

Goals - There are 2 goals of this session 1) to identify the <u>exact</u> <u>steps</u> you should be taking to achieve [Exact Results] and 2) decide if we can help you get there faster: **Do you agree (Y / N)** \bigcirc

Motivation - First off, tell me why you booked this call today?

Why us - why did you book this call with us specifically?



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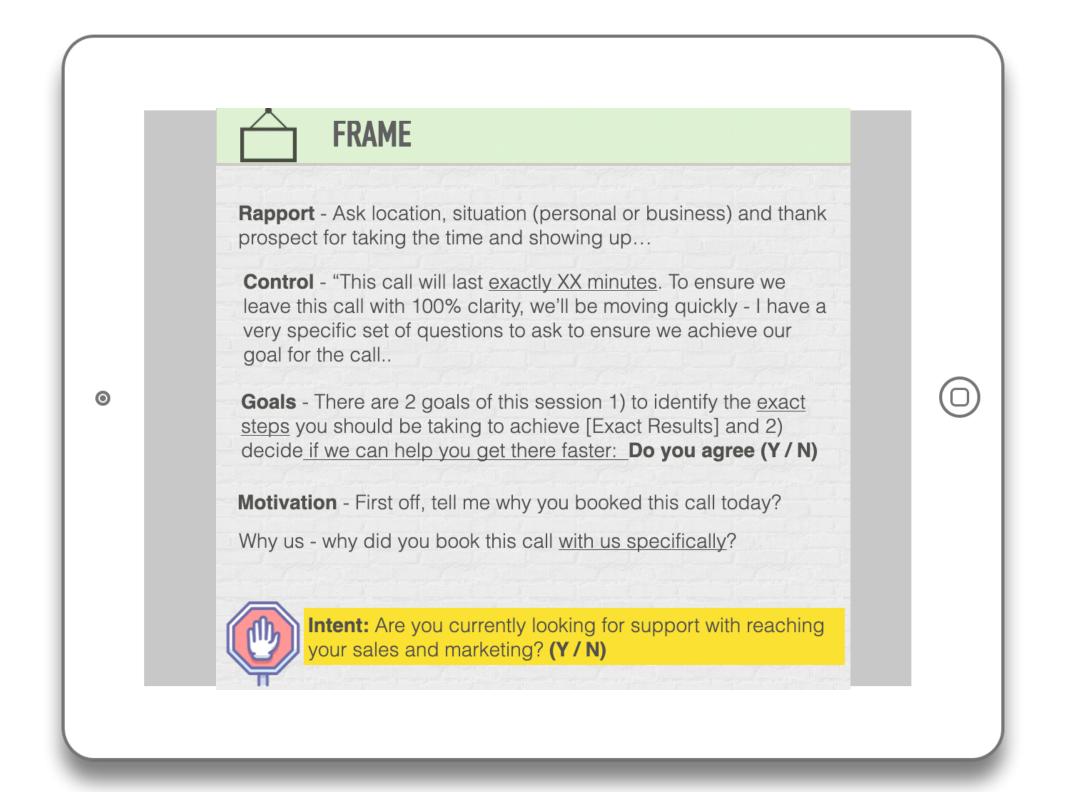
Intent: Are you currently looking for support with reaching your sales and marketing? **(Y / N)**

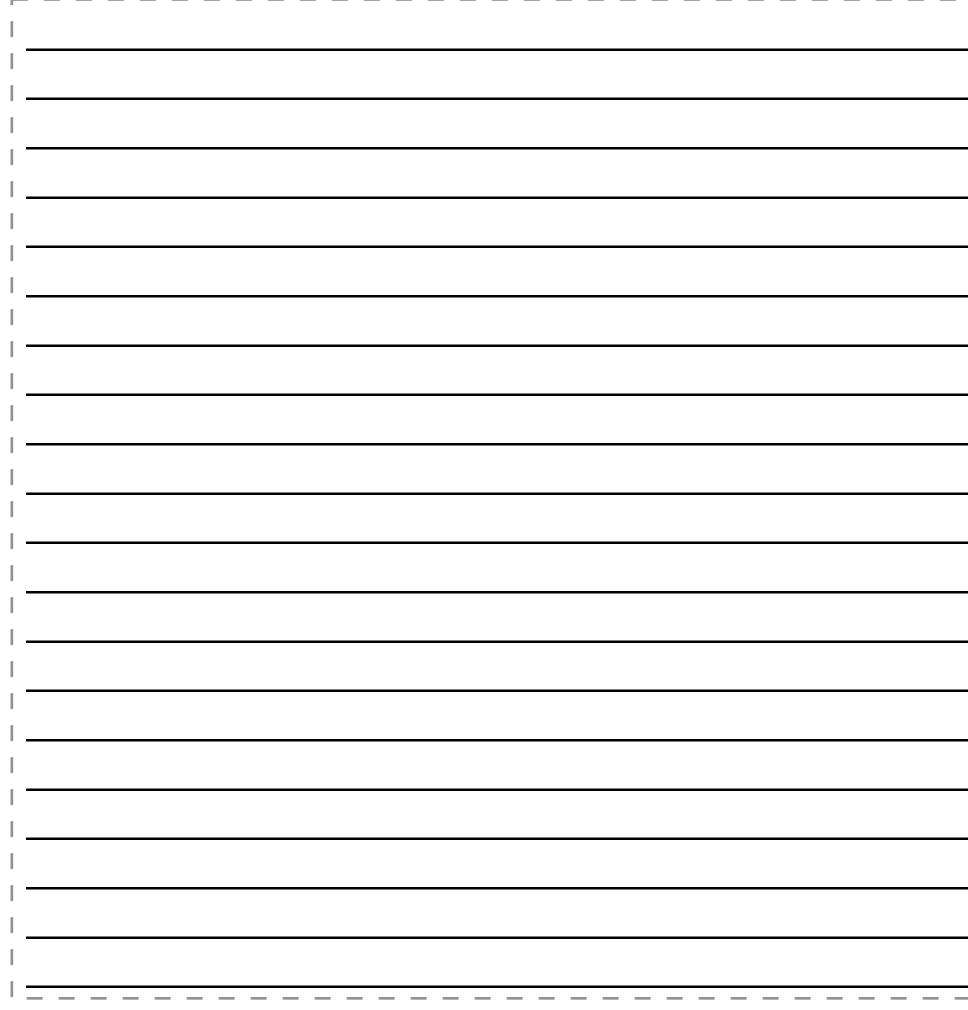


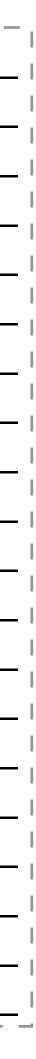
Expectations > Qualification > Motivation

FRASE PHASE









Current > Future > Gaps

DISCOVER PHASE



DISCOVER

Product Roadmap Audit - How much did you make in your business last month (primary currency)?

Whats your goal in 90 days?

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PRODUCT ROADMAP AUDIT

[Note: Audit PROBLEMS against each step of your Product Roadmap - where they are now and where they want to be]

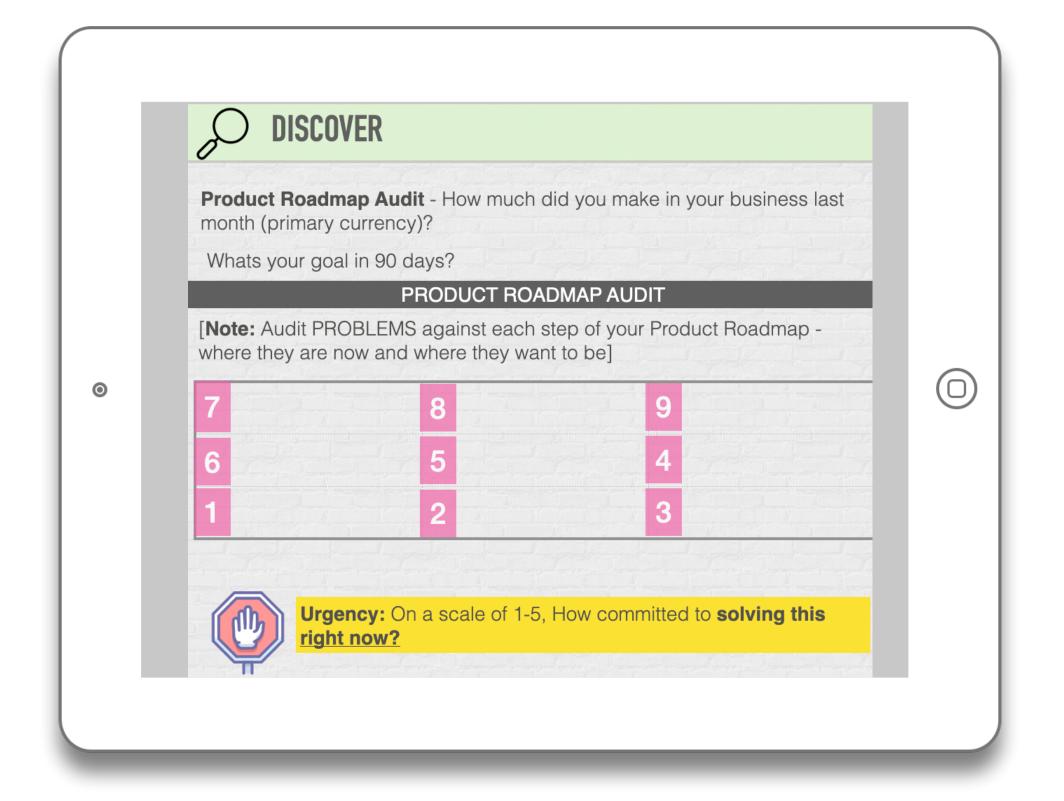


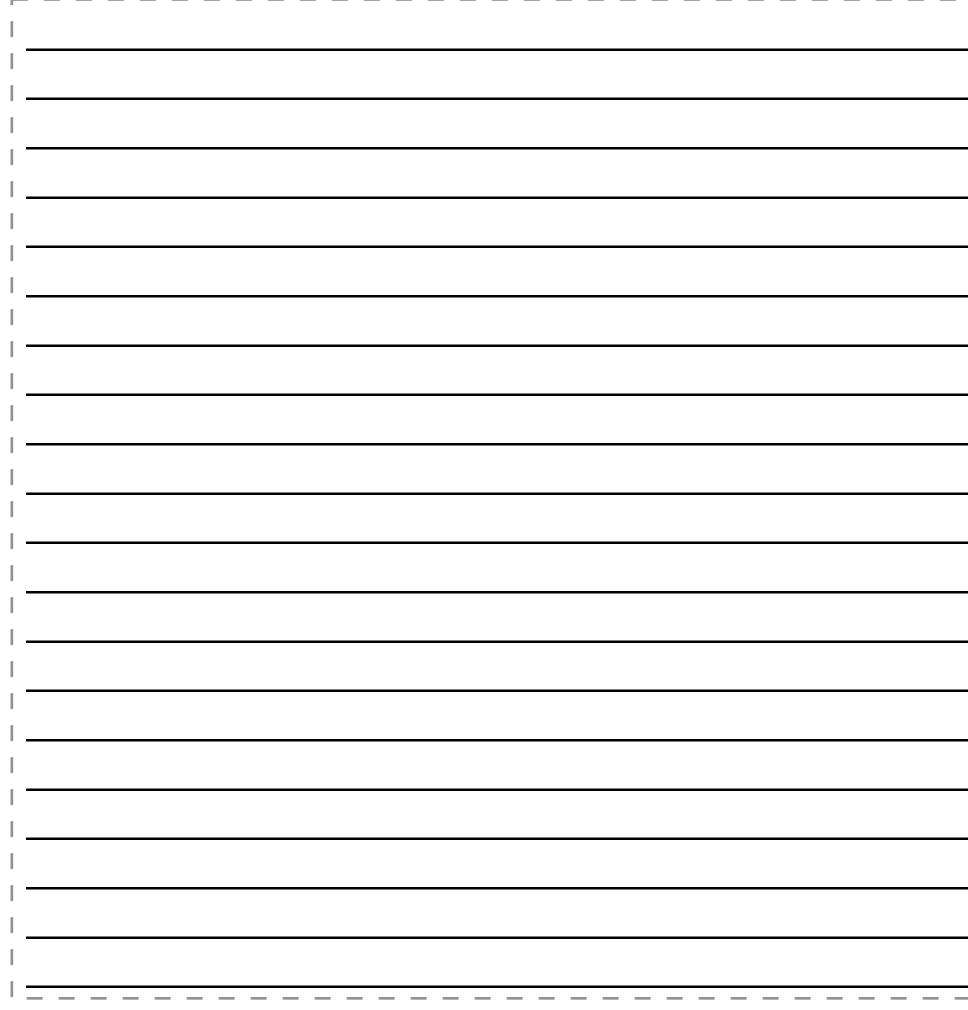
Urgency: On a scale of 1-5, How committed to solving this right now?

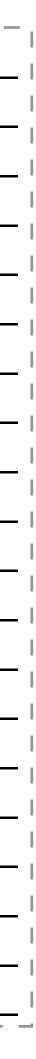
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PROBLEMS

Struggles: What actions have you taken this far to solve this in the past (Courses, Coaching DFY, DIY)?

How much time and money have you spend trying to solve this?

What's missing - why do you thing you're still stuck at [Current State]?

Challenge - How much longer are you willing to deal with this? If we weren't on this call, how long would it take?

Costs - Why is in important to not stay where you are? What is the cost of <u>not solving this problem?</u> (How is this effecting their time, business, health, family?)



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Value: If you were 100% confident you had the right plan and support to reach { goal } in 90 days, how much would you invest to solve this...

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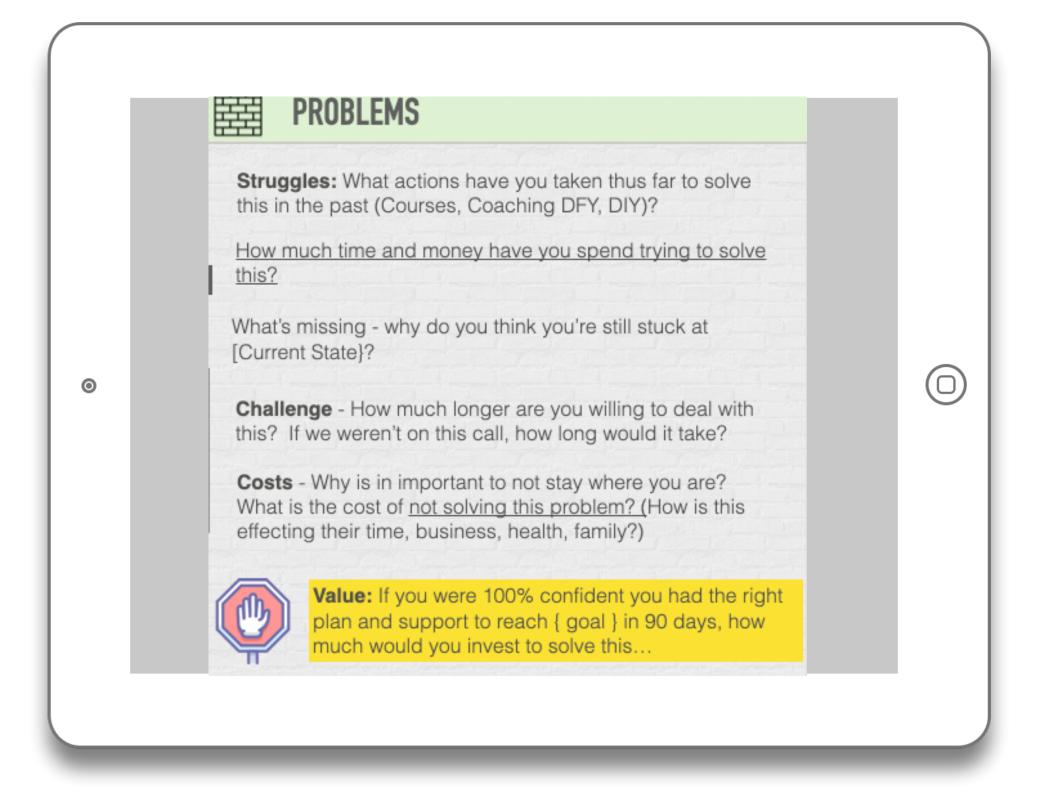


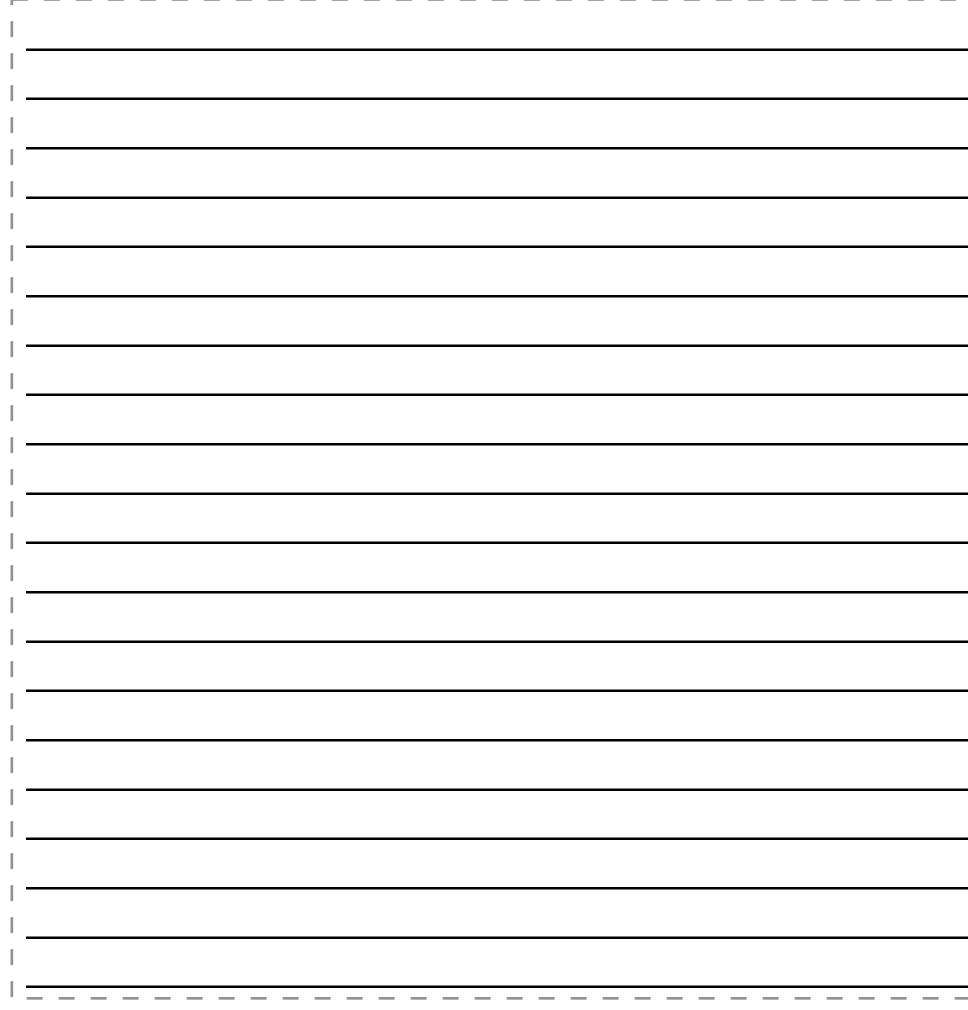
Struggles > Steps > Seriousness

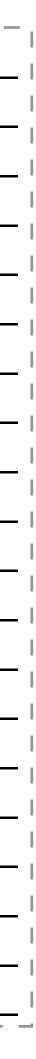
PROBLEMS PHASE

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Permission > Prescription > Confidence

PRESCRIPTION PHASE



Permission - I hear the same struggles and goals from [Avatar] very often - and it sounds like you're very serious about solving this now so you can [main goals and motivation]...Can I make a few recommendations as to the steps you should me taking to reach your goals?"

Prescription - To achieve your goal of [90 days] There are <u>three</u> <u>core things you need to do</u> to: (Your Signature Solution Steps in MDM format!)..."



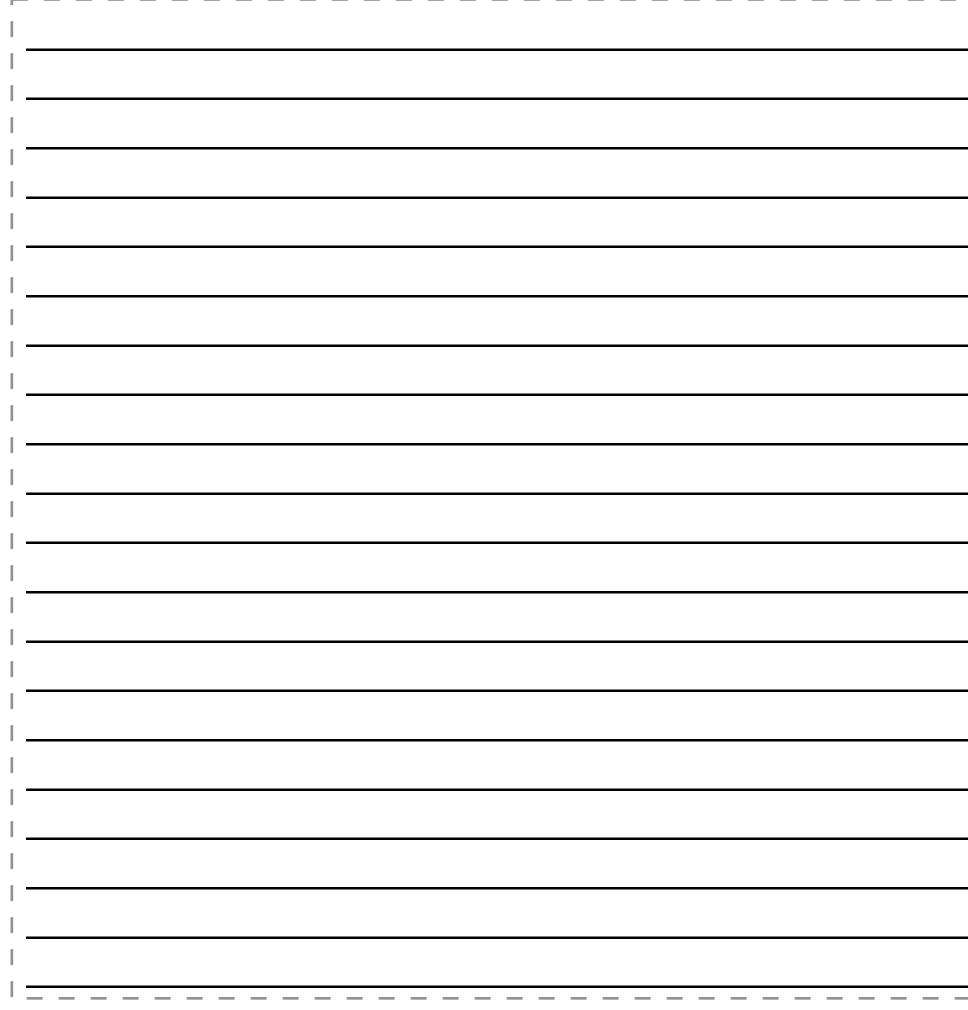
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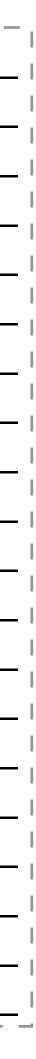
Confidence: What's your confidence level that if you did these 3 things in 90 days you would reach____?

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How it works - We have a unique program designed to help a specific [Avatar] achieve a very specific result in X time.

[Note: It's critical to focus on <u>why our program is different</u> against what they've tried and failed at! - DO NOT LIST deliverables.

Qualifications - For most folks we talk to this is not a fit - we know exactly who we can help get consistent results...

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Accept	Reject
Desire: Why do think working results {Main Goal} than other	g with us would produce better

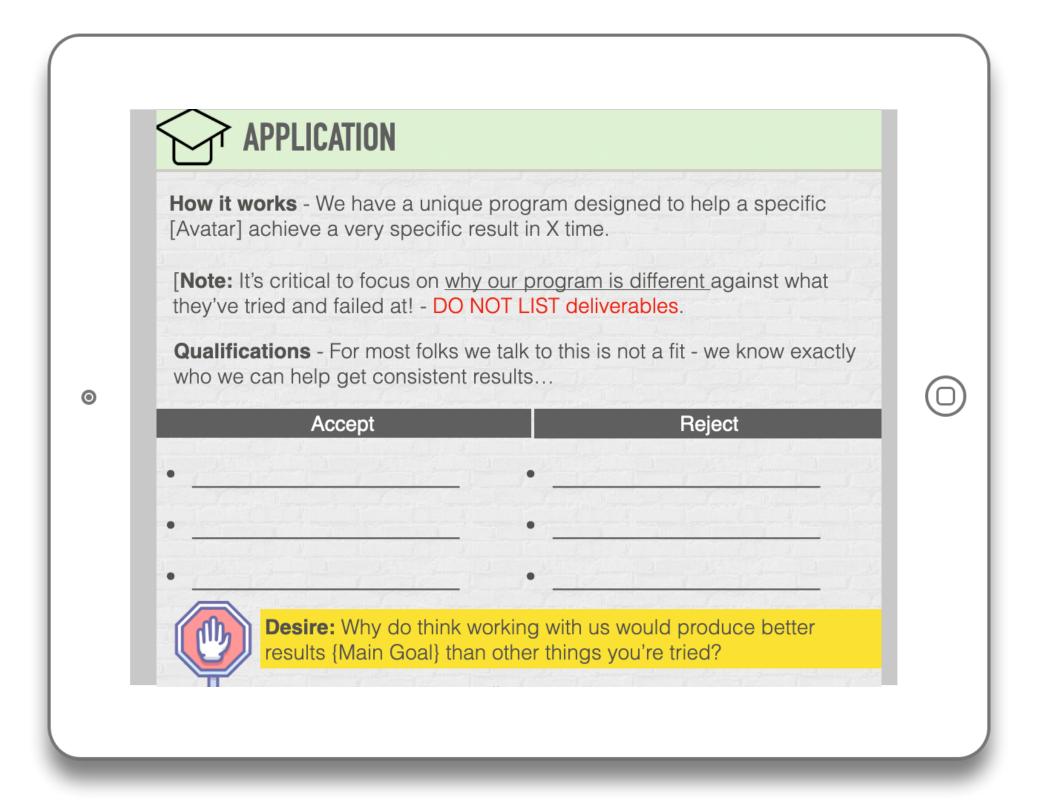
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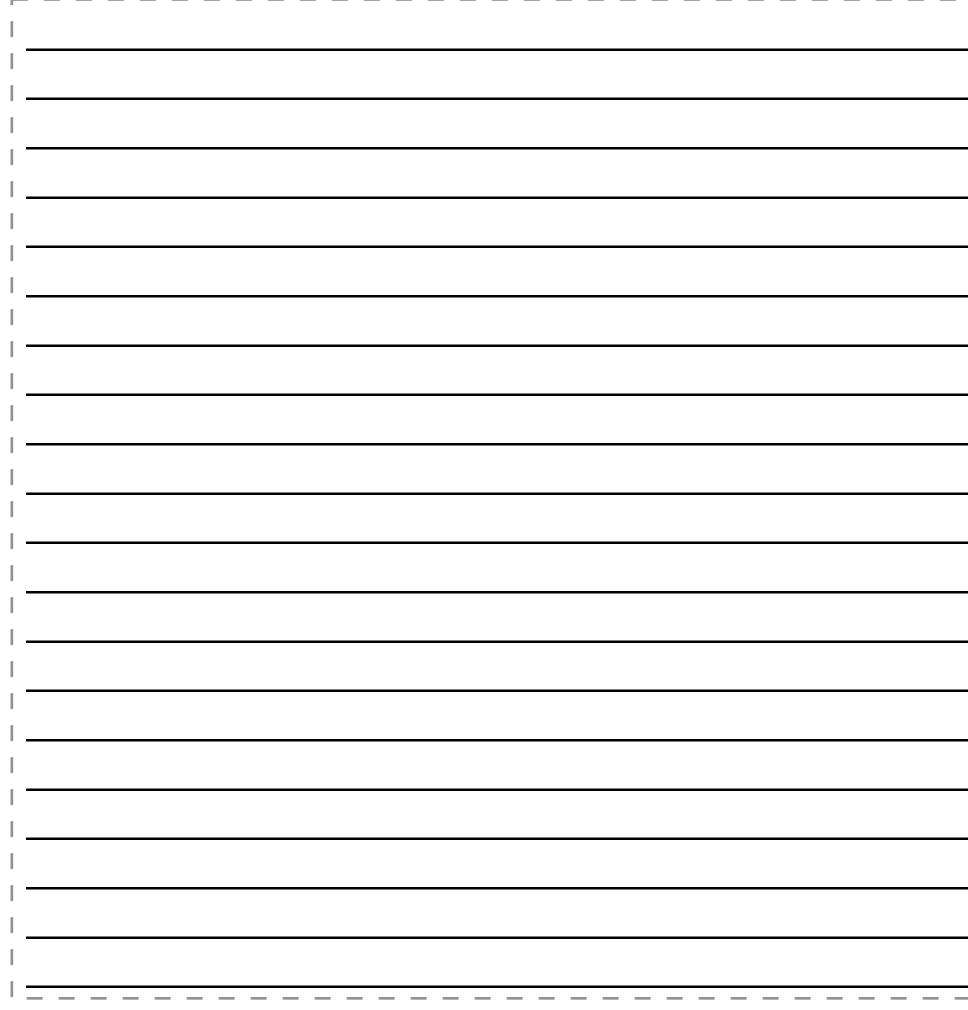


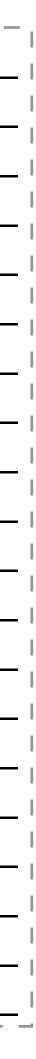
Transformation > Application > Confirmation

APPLICATION PHASE









Reservations > On-boarding

UNIX ATION. PHASE



INVITATION

Based on everything we've discussed, I'd like to invite you to be our next client.

(Shhhhhhhh)

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			INNER DEALERS			
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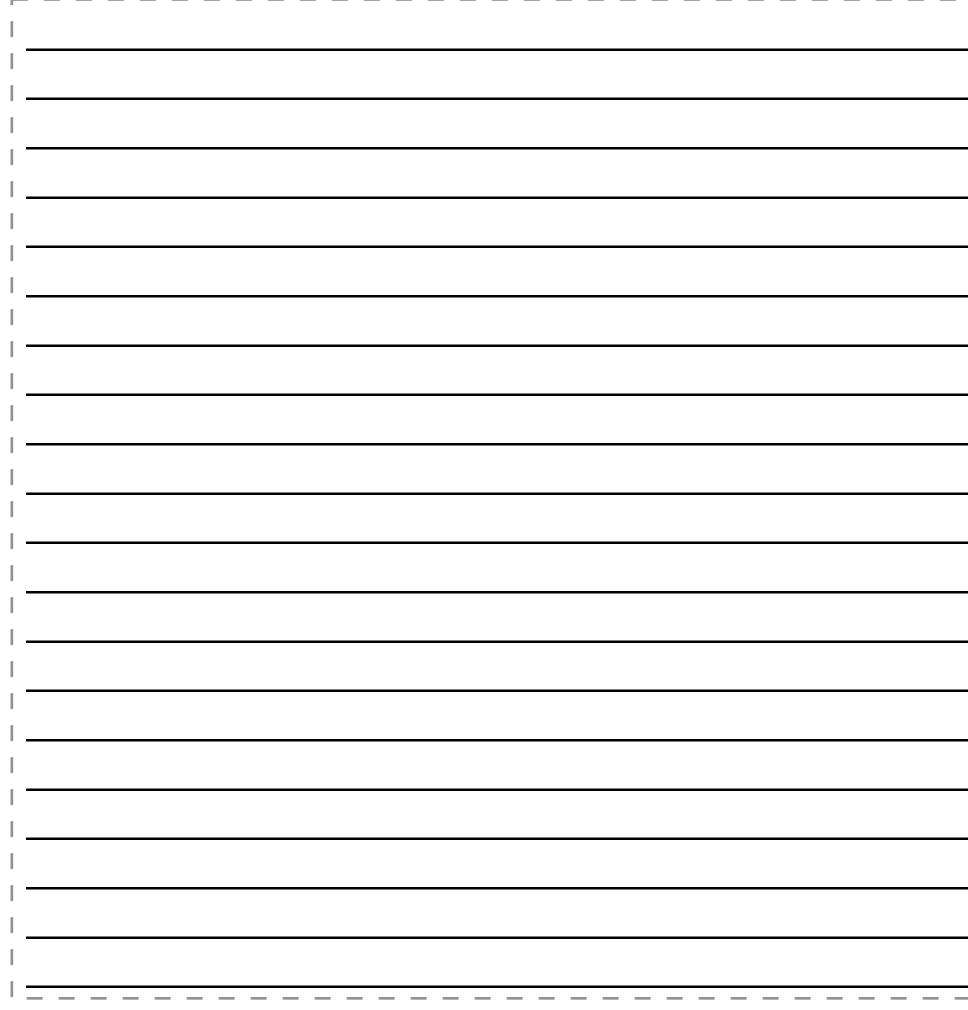
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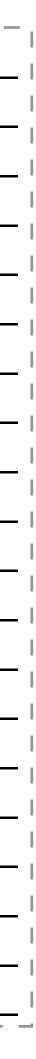
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OBJECTION CRUSHER MATRIX

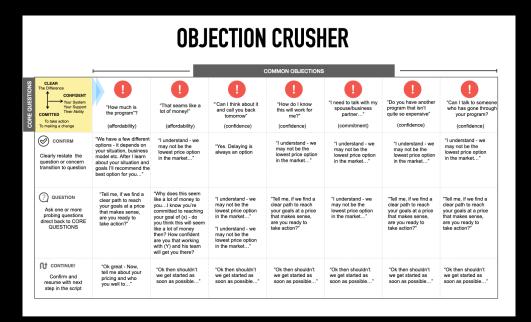


OBJECTION CRUSHER

	F			COMMON OBJECTIONS	3		
CLEAR The Difference							
Your System Your Support Their Ability	"How much is the program"?	"That seams like a lot of money!"	"Can I think about it and call you back tomorrow"	"How do I know this will work for me?"	"I need to talk with my spouse/business partner…"	"Do you have another program that isn't quite so expensive"	"Can I talk to someon who has gone throug your program?
To take action To making a change	(affordability)	(affordability)	(confidence)	(confidence)	(commitment)	(confidence)	(confidence)
Confirm Clearly restate the question or concern transition to question	"We have a few different options - it depends on your situation, business model etc. After I learn about your situation and goals I'll recommend the best option for you"	"I understand - we may not be the lowest price option in the market"	"Yes. Delaying is always an option	"I understand - we may not be the lowest price option in the market"	"I understand - we may not be the lowest price option in the market"	"I understand - we may not be the lowest price option in the market"	"I understand - we may not be the lowest price option in the market"
QUESTION Ask one or more probing questions direct back to CORE QUESTIONS	"Tell me, if we find a clear path to reach your goals at a price that makes sense, are you ready to take action?"	"Why does this seem like a lot of money to youI know you're committed to reaching your goal of (x) - do you think this will seem like a lot of money then? How confident are you that working with (Y) and his team will get you there?	"I understand - we may not be the lowest price option in the market" "I understand - we may not be the lowest price option in the market"	"Tell me, if we find a clear path to reach your goals at a price that makes sense, are you ready to take action?"	"I understand - we may not be the lowest price option in the market"	"Tell me, if we find a clear path to reach your goals at a price that makes sense, are you ready to take action?"	"Tell me, if we find a clear path to reach your goals at a price that makes sense, are you ready to take action?"
Confirm and resume with next step in the script	"Ok great - Now, tell me about your pricing and who you well to…"	"Ok then shouldn't we get started as soon as possible…"	"Ok then shouldn't we get started as soon as possible…"	"Ok then shouldn't we get started as soon as possible…"	"Ok then shouldn't we get started as soon as possible…"	"Ok then shouldn't we get started as soon as possible…"	"Ok then shouldn't we get started as soon as possible…"

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The Objection Crusher

Main Elements

3 Core Questions: Clear, Confident, Committed

Process Confirm/ Question/ Continue

Positioning

This is on them, not you/ Experts make recommendations / Fountain of youth

Optimization Tweak the input to fix output / Practice!





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OBJECTION CRUSHER

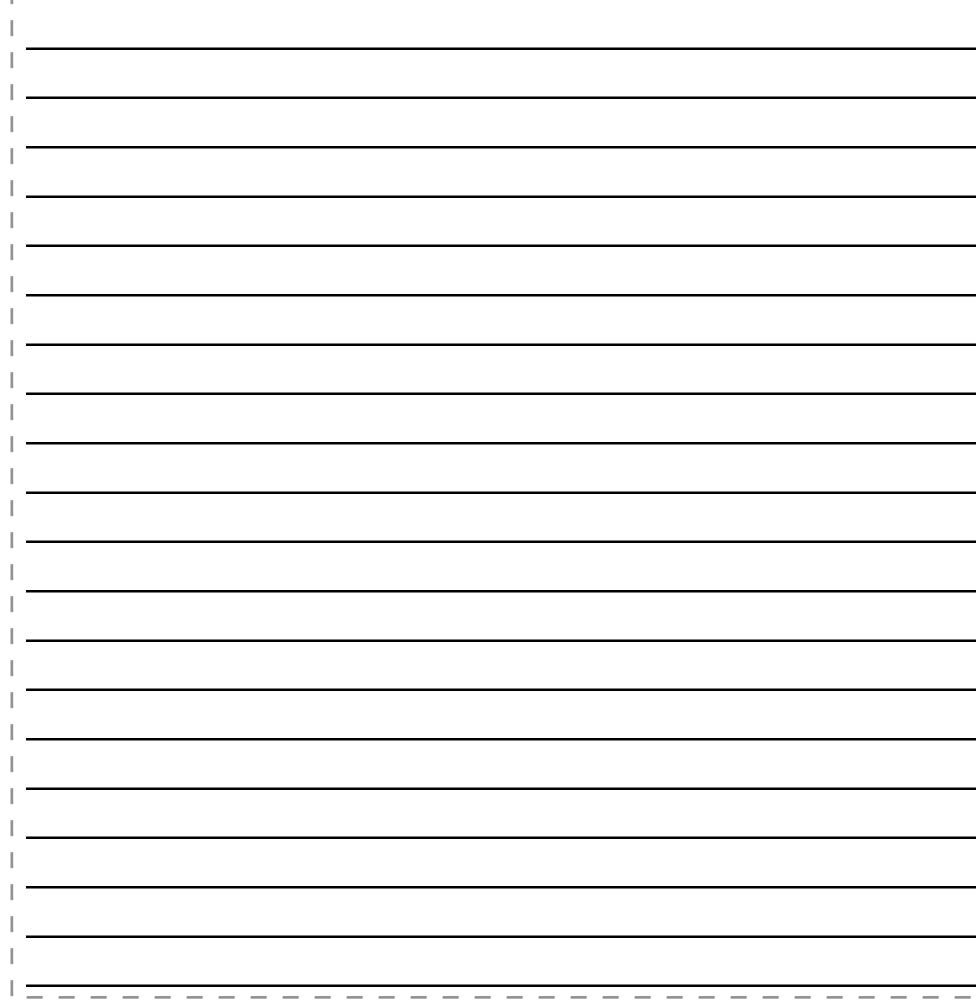
CLEAR The Difference QUESTIONS CONFIDENT Your System "'Can I think abou "That seams like a Your Support "How much is and call you bad lot of money!" Their Ability the program"? COMITTED COR tomorrow" To take action (early in process) (cost vs investment) (confidence) To making a change "We have a few different ()"Yes. Delaying is "I understand - we CONFIRM options - it depends on may not be the always an option your situation, business lowest price option Clearly restate the model etc. After I learn in the market...' question or concern about your situation and transition to question goals I'll recommend the best option for you..." **3 CORE QUESTIO** "Why does this seem "Tell me, if we find a (?) QUESTION like a lot of money to clear path to reach "What exactly wo you...I know you're your goals at a price need to happen Ask one or more committed to reaching that makes sense, tomorrow for you probing questions your goal of (x) - do you are you ready to move forward? H direct back to CORE think this will seem like take action?" long have you be QUESTIONS a lot of money then? delaying reaching How many clients would your goals this fa you need for this to pay there something for itself? haven't covered **3 CORE QUESTIONS** CONTINUE! "Ok great - Now, "Ok then shouldn't "Ok then shouldr tell me about your we get started as we get started as Confirm and pricing and who soon as possible ... " soon as possible resume with next you well to ... " step in the script

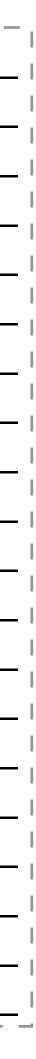
COMMON OBJECTIONS

out it ack	"How do I know this will work for me?"	"I need to talk with my spouse/business partner"	"Do you have another program that isn't quite so expensive"	"Can I talk to someone who has gone through your program?
e)	(confidence)	(Framing Phase!)	(confidence)	(confidence)
is on	"Great question. The answer is I don't. I know we have helped many people achieve the same outcomes (x) but I am not yet sure this would work for you"	"Absolutely - of course you can. It might better for us to meet together to ensure we're all on the same page"	"Yes we do. We have training courses. Is that what you're looking for? Let me ask you this: I know you're serious about taking your business to the next level"	"You can. Who do you think I would refer you to? The BEST 10% of our clients. I want to ensure this is a good fit for YOU"
ONS	3 CORE QUESTIONS	3 CORE QUESTIONS	3 CORE QUESTIONS	
vould ou to How been ng far? Is g we	"So if you had the knowledge and systems and support to achieve your goals, how confident would you be this would work for you?	"What is your partner's main concern with this decision?"	3 CORE QUESTIONS "Do you think more information or courses will get you there or do you believe working directly with (x) would be much more effective?	"What exactly are you looking for - or concerned with"
ons vould ou to How been ng far? Is g we d?"	"So if you had the knowledge and systems and support to achieve your goals, how confident would you be this	"What is your partner's main concern with this	"Do you think more information or courses will get you there or do you believe working directly with (x) would be much more	you looking for - or



			OBJ	ECTION	CRUSH	IER		
SI	CLEAR The Difference							
	CONFIDENT Your System Your Support Their Ability	"How much is the program"?	"That seams like a lot of money!"	"Can I think about it and call you back tomorrow"	"How do I know this will work for me?"	"I need to talk with my spouse/business partner"	"Do you have another program that isn't quite so expensive"	"Can I talk to someone who has gone through your program?
	To take action To making a change	(affordability)	(affordability)	(confidence)	(confidence)	(commitment)	(confidence)	(confidence)
	Confirm Clearly restate the question or concern transition to question	"We have a few different options - it depends on your situation, business model etc. After I learn about your situation and goals I'll recommend the best option for you"	"I understand - we may not be the lowest price option in the market"	"Yes. Delaying is always an option	"I understand - we may not be the lowest price option in the market"	"I understand - we may not be the lowest price option in the market"	"I understand - we may not be the lowest price option in the market"	"I understand - we may not be the lowest price option in the market"
	QUESTION Ask one or more probing questions direct back to CORE QUESTIONS	"Tell me, if we find a clear path to reach your goals at a price that makes sense, are you ready to take action?"	"Why does this seem like a lot of money to you! know you're committed to reaching your goal of (x) - do you think this will seem like a lot of money then? How confident are you that working with (Y) and his team will get you there?	"I understand - we may not be the lowest price option in the market" "I understand - we may not be the lowest price option in the market"	"Tell me, if we find a clear path to reach your goals at a price that makes sense, are you ready to take action?"	"I understand - we may not be the lowest price option in the market"	"Tell me, if we find a clear path to reach your goals at a price that makes sense, are you ready to take action?"	"Tell me, if we find a clear path to reach your goals at a price that makes sense, are you ready to take action?"
	Continue! Confirm and resume with next step in the script	"Ok great - Now, tell me about your pricing and who you well to…"	"Ok then shouldn't we get started as soon as possible…"	"Ok then shouldn't we get started as soon as possible…"	"Ok then shouldn't we get started as soon as possible…"	"Ok then shouldn't we get started as soon as possible…"	"Ok then shouldn't we get started as soon as possible"	"Ok then shouldn't we get started as soon as possible…"





Confirm > Question > Continue

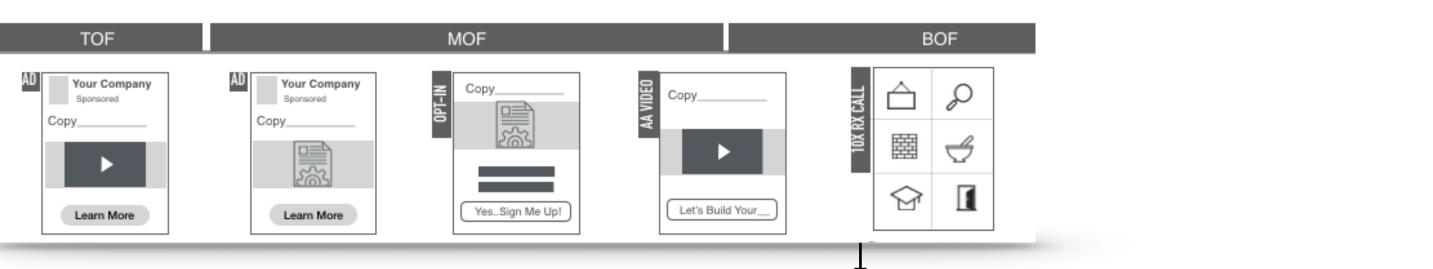
STRATEGY SESSION MODELS







ENROLLMENT **CALL MODELS**



2

APPLICATION

SCHEDULE

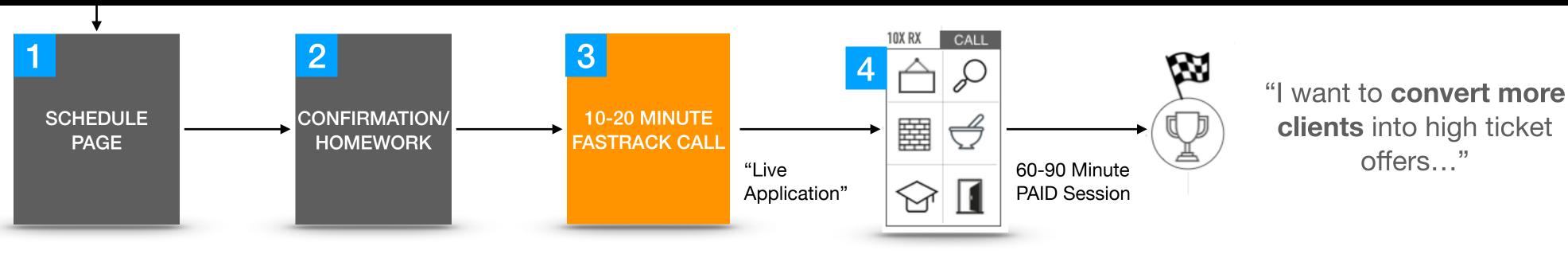
PAGE

- **Product price: \$3-\$10K**
- Good when leads are qualified (ideally through application)
- Consumes large amount of time

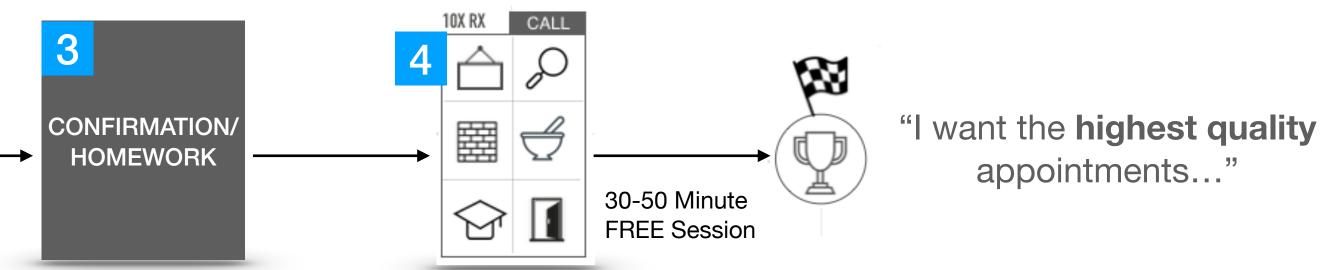


- **Product price: \$3-\$10K**
- Good when leads are less qualified
- Produces largest number of calls
- Best for new products and beginners

- **Product price: \$10K+**
- Great way to create sales FAST!
- Creates a "bridge" to higher ticket sales
- Great for agencies and service providers
- *Works for beginners to get traction quickly....



SINGLE CALL MODEL



FASTRACK MODEL

"I need more appointments on my calendar..."

PAID ROADMAP MODEL



Confirm > Question > Continue

FUNNEL CALCULATOR -



Leads: (prospects x 2	20)	P Prospects: (clients x 5)	••	C Clieni (revenue,			G Sales goal:	
			Variab	les				
Monthly Ad Spend	\$30,000 CPL		\$6.00	Show up rate	70%	Price	\$5,000	
		SS CR	5%	Close rate	20%			
			Project	ions				
Leads	Calls Booked	Calls Completed	Deals Won	Revenue	ROAS	OVERALL CR	CPSS	CPS
5000	250	175	35.0	\$175,000	5.8	0.70%	\$120	\$171
				Gross Profit	Margin			
				\$145,000	83%			
			Metrics Bre	akdown				
	Weekly	Daily	Hourly					
Ad Spend	\$7,500	\$1,364	\$170					
Leads needed	1250	227	28.4					
Bookings	44	8	1.0					
Completed Calls	44	8	1.0					
Clients	9	2	0.2					



FUNNEL CALCULATOR

METRICS N	MATRIX® Reverse	-engineer the exact	formula for excee	eding your sales g	bal			
Leads: (prospects x	.20)	Prospects: (clients x 5)	-	C Clien (revenue,			G Sales goal: \$	
			Variab	les				
Monthly Ad Spend	\$5,000	CPL	\$8.00	Show up rate	70%	Price	\$5,000	
		SS CR	5%	Close rate	20%			
			Project	ions				
Leads	Calls Booked	Calls Completed	Deals Won	Revenue	ROAS	OVERALL CR	CPSS	CPSS
625	31	22	4.4	\$21,875	4.4	0.70%	\$160	\$229
				Gross Profit	Margin			
				\$16,875	77%			
			Metrics Bre	eakdown				
	Weekly	Daily	Hourly					
Ad Spend	\$1,250	\$227	\$28					
eads needed	156	28	3.6					
Bookings	8	1	0.2					
Completed Calls	5	1	0.1					
Clients	1	0	0.0					
Revenue	\$5,469	\$994	\$124					
			Instruct	ions:				
1) Click "File > Make	a copy"							
2) Enter estimated me	etrics in yellow cells							
>> Want us to map	out your course and	coaching program f	or free? Book a d	call here: <u>https://la</u>	unchmaps.io/	apply		

Download

